



Providence Health Care

# Mission: Forward Strategic Plan 2019–26

We're on a mission to define the future of health care in British Columbia. For all of us, this is a remarkable opportunity to create a Providence that will lead at the forefront of exceptional care and innovation. This is our mission going forward.

## Our Strategic Directions



### Quality-Forward

**Exceptional Quality, Safety & Value**

We deliver quality care that matters to the people we serve.



### People-Forward

**Inspiring People & Teams**

We attract the best people and support them to flourish.



### Learning-Forward

**Discover, Learn & Innovate For Impact**

We create a culture where every person can learn, grow, imagine, and bring forward new ideas.



### Partnerships-Forward

**Partner to Transform Health Care**

We embrace partnerships, digital health and technology to offer seamless care.

## Our Foundational Principles



### Mission/Vision/Values

**Everything begins with Mission**



### Reconciliation

**Hearing truth, pursuing justice, building relationships**



### Ethics

**Ethics are fundamental to all we do**



### Sustainability

**Proactive financial and environmental stewardship**



### Person and Family-Centred Care

**Partners in care**

